

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 115537	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/23/2020
NAME OF PROVIDER OF SUPPLIER RENAISSANCE CENTER FOR NURSING AND HEALING		STREET ADDRESS, CITY, STATE, ZIP 415 AIRPORT ROAD GRIFFIN, GA 30223	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0584 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on observation, record review and resident and staff interviews, the facility failed to ensure 43 of 72 resident rooms maintained a comfortable air temperature. Findings include: Observations were made with facility staff using the facility's thermometer on 7/21/2020 at 4:45 p.m. of warm room temperatures in the following rooms: 202: 83.5 degrees Fahrenheit (F), 208: 87 degrees F. (fan on) 209: 82 degrees F. (fan on) 210: 85 degrees F. (unit off) 212: 88.5 degrees F. (fan on/unit off) 219: 82 degrees F. 220: 82 degrees F. (fan on) 227: 84 degrees F. (unit off) 230: 84 degrees F. (fan on) 231: 84 degrees F. 233: 83.5 degrees F. 235: 83 degrees F. (unit off) On 7/22/2020 at 2:35 p.m., R#4 stated she was hot. She also stated that about one hour ago when the staff assisted her with sitting up in the bed, she was so sweaty she stuck to the sheets. The air temperature was checked by the Administrator with the facility thermometer. The air temperature in the resident's room was 83.4 degrees F. There was one box fan blowing in the room for two residents. A portable air conditioner was placed in the room after surveyor inquiry. During a subsequent observation and interview with R#4 on 7/22/2020 at 5:30 p.m., she stated she was hot, and her face was flushed. During an interview with R#5 on 7/22/2020 at 3:00 p.m., he stated he has been in the facility for three years and every summer it is hot in the building. He stated he has complained to everybody. He stated he was currently hot. The temperature in the resident's room on 7/22/2020 at 5:08 p.m. was 80 degrees F. During an interview with R#6 and R#7 on 7/22/2020 at 3:10 p.m., they stated the facility had been hot for about a month and a half. R#6 stated if she gets up and starts moving around in the room, she starts sweating too much. On 7/22/2020 at 3:30 p.m., R#8 stated her room was usually cool but last Friday, 7/17/2020, through the weekend was miserable. She stated when she woke up on Sunday morning she was sweating. On 7/22/2020 at 4:45 p.m., R#9 stated it gets hot at night. There was no portable air conditioner in the room and the air temperature in the room was 80.5 degrees F. On 7/22/2020 at 4:50 p.m., R#10 stated her room could be cooler. She stated before the facility put the portable air conditioner in her room it was too hot. On 7/22/2020 at 4:55 p.m., R#11 stated he was comfortable now, but it was hot as hell before they put the portable air conditioner in his room. The air temperature in the room during the interview was 82.5 degrees F. On 7/22/2020 at 5:00 p.m., R#12 stated he was hot. The air temperature in the room at that time was 82.5 degrees F. During an interview with R#13 on 7/22/2020 at 5:08 p.m., he stated it was hot before they put the portable air conditioner in his room. During an interview with R#2 on 7/22/2020 at 5:15 p.m., she stated the temperature was a little better, but she was still a little warm. She stated before they put the portable air conditioner in her room it was unbearable, and she had to stay in the lobby to stay cool. On 7/22/2020 at 5:17 p.m., R#6 stated she was sweating. During an observation at that time, the resident's hair was wet with sweat. Her roommate, R#7 stated she was hot. During an interview with R#15 on 7/23/2020 at 2:10 p.m., she stated she had been moved to her current room because her old room was too hot. She stated when she moved in this room it was like heaven. During observations of air temperatures with the Maintenance Director on 7/22/2020 from 4:30 p.m. to 5:35 p.m., the following rooms air temperatures were checked with the facility's thermometer and noted to have uncomfortable and warm temperatures: Pine Circle room [ROOM NUMBER]- 84.5 degrees F. room [ROOM NUMBER]- 83 degrees F. room [ROOM NUMBER]- 83 degrees F. Iris Lane room [ROOM NUMBER]- 83 degrees F. room [ROOM NUMBER]- 81.5 degrees F. room [ROOM NUMBER]- 82.5 degrees F. room [ROOM NUMBER]- 82.5 degrees F. room [ROOM NUMBER]- 87 degrees F. room [ROOM NUMBER]- 86 degrees F. Lily Lane room [ROOM NUMBER]- 83.5 degrees F. room [ROOM NUMBER]- 81.5 degrees F. room [ROOM NUMBER]- 83.5 degrees F. R#14 stated she was a little hot. room [ROOM NUMBER]- 82 degrees F. Garden Lane room [ROOM NUMBER]- 83 degrees F. room [ROOM NUMBER]- 81.5 degrees F. Magnolia Lane room [ROOM NUMBER]- 82.5 degrees F. room [ROOM NUMBER]- 81.5 degrees F. room [ROOM NUMBER]- 87 degrees F. room [ROOM NUMBER]- 83 degrees F. room [ROOM NUMBER]- 84.5 degrees F. On 7/23/2020 at 4:15 p.m., the temperature was checked with the Director of Nursing (DON) in R#11's room using the facility's thermometer. The air temperature was 89.2 degrees F. The resident stated he was hot. The air that was coming out of the vent above the bathroom door was noticeably hot. After surveyor inquiry at that time, a second portable air conditioner was placed in the room. During an interview and observation with the Regional Vice President and the Project Manager at that time, the temperature on the attic access door on the ceiling in the bathroom was 98.6 degrees F. When the access door was removed, extremely hot air came out of the attic space due to a space that was not completely sealed off leaving a large gap open to the attic space. The Project Manager stated with that hole in the attic space, the fan was blowing hot air from the attic into the resident's room. On 7/23/2020 at 4:30 p.m., the air temperature was checked with the (DON) using the facility thermometer in rooms [ROOM NUMBERS]. The air temperature was 81.7 degrees F. and 82 degrees F. respectively. Review of the facility's temperature logs revealed the following temperatures: 7/17/2020: room [ROOM NUMBER]- 82.5 degrees F. room [ROOM NUMBER]- 84.3 degrees F. room [ROOM NUMBER]- 83.4 degrees F. room [ROOM NUMBER]- 83.8 degrees F. room [ROOM NUMBER]- 82.9 degrees F. room [ROOM NUMBER]- 82 degrees F. room [ROOM NUMBER]- 82.4 degrees F. room [ROOM NUMBER]- 82.5 degrees F. room [ROOM NUMBER]- 83.1 degrees F. room [ROOM NUMBER]- 83.1 degrees F. room [ROOM NUMBER]- 83.4 degrees F. room [ROOM NUMBER]- 82.5 degrees F. room [ROOM NUMBER]- 83.1 degrees F. room [ROOM NUMBER]- 82.5 Degrees F. room [ROOM NUMBER]- 84.6 degrees F. room [ROOM NUMBER]- 85.8 degrees F. room [ROOM NUMBER]- 88.2 degrees F. room [ROOM NUMBER]- 88.5 degrees F. room [ROOM NUMBER]- 83.1 degrees F. room [ROOM NUMBER]- 82 degrees F. room [ROOM NUMBER]- 82 degrees F. room [ROOM NUMBER]- 82 degrees F. room [ROOM NUMBER]- 82 degrees F. room [ROOM NUMBER]- 82.4 degrees F. room [ROOM NUMBER]- 83 degrees F. The temperature logs for 7/21/2020 between 6:00 p.m. to 10:00 p.m. revealed the following temperatures: room [ROOM NUMBER]- 82.5 degrees F. room [ROOM NUMBER]- 85.5 degrees F. room [ROOM NUMBER]- 84.5 degrees F. room [ROOM NUMBER]- 83.8 degrees F. room [ROOM NUMBER]- 82.9 degrees F. room [ROOM NUMBER]- 82 degrees F. room [ROOM NUMBER]- 82 degrees F. room [ROOM NUMBER]- 84.3 degrees F. room [ROOM NUMBER]- 82.5 degrees F. room [ROOM NUMBER]- 86 degrees F. room [ROOM NUMBER]- 83.1 degrees F. room [ROOM NUMBER]- 82.4 degrees F. room [ROOM NUMBER]- 82.4 degrees F. room [ROOM NUMBER]- 84.5 degrees F. room [ROOM NUMBER]- 82.7 degrees F. room [ROOM NUMBER]- 84.5 degrees F. room [ROOM NUMBER]- 83.8 degrees F. room [ROOM NUMBER]- 85.4 degrees F. room [ROOM NUMBER]- 86.5 degrees F. room [ROOM NUMBER]- 82 degrees F. room [ROOM NUMBER]- 84.8 degrees F. Room- 208- 84.5 degrees F. room [ROOM NUMBER]- 82.4 degrees F. room [ROOM NUMBER]- 86 degrees F. room [ROOM NUMBER]- 88.2 degrees F. room [ROOM NUMBER]- 88.5 degrees F. room [ROOM NUMBER]- 82.5 degrees F. room [ROOM NUMBER]- 83.8 degrees F. room [ROOM NUMBER]- 84.3 degrees F. room [ROOM NUMBER]- 82 degrees F. room [ROOM NUMBER]- 82 degrees F. room [ROOM NUMBER]- 82 degrees F. room [ROOM NUMBER]- 84 degrees F. room [ROOM NUMBER]- 84 degrees F. room [ROOM NUMBER]- 84.5 degrees F. room [ROOM NUMBER]- 82.5 degrees F. room [ROOM NUMBER]- 84 degrees F. During an interview with the contracted Engineer on 7/22/2020 at 12:10 p.m., he stated the facility first contacted him on Monday, 7/20/2020. He had talked to the contractor who had been working on the air conditioner and was told they could not figure out the problem. When he arrived onsite on 7/20/2020 the facility had already bought coolers and placed in room. When he arrived, the building was hotter than it is now. He stated the unit was only working at 25% so he set up additional generators to power all the additional coolers and the two five-ton units</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99)
Previous Versions Obsolete

Event ID: YL1O11

Facility ID: 115537

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F 0584 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>(continued... from page 1)</p> <p>he installed this morning. He stated in addition to the two five-ton units, the facility had five large portable units and the small units in the resident rooms. During an interview with the Maintenance Director on 7/22/2020 at 12:40 p.m., he stated he noticed in May 2020 that the air conditioning was not cooling as it should. He stated they have had several contractors look at the air conditioner. He stated most of the portable air conditioner units were purchased last Friday, 7/17/2020 to put in resident's rooms. He stated the staff would complain to him that they were hot. He stated he would like to keep the temperature between 75-78 degrees F. in the building. During an interview with Certified Nursing Assistant (CNA) AA on 7/22/2020 at 2:00 p.m., she stated that there has not been any air conditioning since last year. She stated since the first part of May 2020 it started getting hot. During an interview with CNA BB on 7/22/2020 at 6:00 p.m., she stated that it had been hot for the past couple of weeks. She stated the facility had put in the air conditioners last week. During an interview with the Administrator on 7/23/2020 at 9:45 a.m., she stated that about two weeks ago is when it started getting hotter in the building. She stated they rented the air conditioner [MEDICATION NAME] to place in the halls. She stated last Friday, 7/17/2020, they bought approximately 12 portable air conditioner units and box fans for the resident rooms and rented five large hallway units. On 7/18/20 they purchased 23 additional portable air conditioners and five additional units on 7/21/2020. She stated on 6/15/2020 they were having some temperature issues. The air conditioners in both of the common areas went out and had to be replaced. They also placed spot coolers in the hallways on both wings. She stated the problem really started around 7/4/2020. Review of the July 2020 Grievance/Concern Log revealed that two residents were voluntarily discharged due to complaints of their rooms being too hot. There were four additional complaints from residents complaining their rooms were too hot. Review of Discharge Records from May 2020 through July 2020 revealed no hospitalization s related to dehydration or heat exhaustion. Review of a timeline of events, verified by invoices/ receipts, revealed repairs to the air conditioner system on 3/30/2020, 6/3/2020, 7/16/2020 and 7/17/2020. The facility continued to monitor all resident room temperatures every two hours.</p>		